



Price Electric Responds to COVID-19 Outbreak

- Unfortunately, scammers often take advantage of opportunities such as this when households are otherwise preoccupied. Price Electric members should be on the lookout for suspicious emails, phone calls, or persons impersonating business employees or charitable organizations. If you get a call from someone claiming to represent Price Electric, and they make threats or demand immediate payment, hang up and call PEC at 1-800-884-0881 or 715-339-2155.
- Business continuity plans developed by electric cooperatives are designed to maintain the health and safety of the people working for them and to ensure that business critical operations continue without interruption. These measures help ensure that your electric co-op continues to provide reliable electricity during a business continuity event.
- Planning for a health emergency, such as a pandemic, is unique from other business continuity planning. It requires businesses to prepare to operate with a significantly smaller workforce, a threatened supply chain, and limited support services for an extended period until an unknown date in the future.
- Price Electric Cooperative is taking steps now to be prepared in the event there is a significant impact from the coronavirus in our communities. We are focused on maintaining a healthy workforce and keeping key personnel—such as line workers and member service representatives— available so that we can continue to provide the excellent service you expect from us.
- Through our national association (NRECA), electric co-ops coordinate with others in the electric sector and the federal government to prepare for and respond to national-level disasters or threats to critical infrastructure. This includes scenarios such as pandemics that could impact the energy workforce.
 - Through this coordination, electric co-ops and government partners focus on actions and strategies that help protect the energy grid, prevent threats that may disrupt electricity service, and develop capabilities that help electric co-ops quickly respond and recover when major incidents impact the grid.

This information is current as of March 9, 2020. Visit the World Health Organization's [website](#) for the most current information on global disease outbreaks, and the Centers for Disease Control and Prevention's [website](#) for the most current information on coronavirus.